



Shipping & Return Policy

Shipping will be with UPS and sent by ground. Once tracking information is available Maj made designs will email you the information right away.

Packaging of eco-friendly bubble-wrap-style materials will be used to securely ship the order. Exterior packaging will be private.

Shipping can be sent to the gift recipient address, please comment if Gift Wrap or special message is requested to be included.

Shipping can be expedited for an additional charge of \$29.95

Custom Orders will require a 50% deposit at time of contract agreement. Design presentation will be provided within 48 hours of request discussion. Each request will have unique pricing and timeline that will be included with the design presentation contract. It is possible to provide digital images for Maj to include with the design. Custom orders may not be returned for any reason other than shipping damage.

Returns will be for store credit subtracting return shipping fees. Must be requested by the purchasing party within 10 days of receiving the order.

Returns for damages caused during shipping will be handled on a case by case basis.

- a) If repairs are needed and requested all shipping will be covered by Maj Made Designs and completed as quickly as transportation allows.
- b) If refund is requested, return label will be provided by Maj Made Designs at no additional cost and full refund will be issued upon receipt and review of damaged item.